

QUALITY POLICY

Focus Eye Centre is an independent centre owned and operated by Ophthalmologists.

We utilise the latest technology in administration, diagnosis and treatment.

We aim to provide exceptional, affordable eye care to our patients.

Services are planned and delivered efficiently by caring competent personnel.

Our staff are provided with a good workplace allowing for their development and education and remuneration.

We are committed to clinical research, quality control and continuous improvement and expect all staff to be involved in this.

Care is planned in accordance with all relevant statutory and regulatory requirements and current best practice.

The Centre has implemented a Quality Management System, based on the international standard for Quality Management, ISO9001, HB 90.8 2000 and the NSQHS standards.

All staff participate in this program and understand their responsibilities.

We appreciate feedback from our patients, and users of the Centre to continuously improve our service.

Dr Richard Smith and Dr Margaret Kearns

Directors

Dated: March 2014